

ADA Compliance Alert from CASH DEPOT – Compliance is Merchant Responsibility

The new ADA requirements that you have been hearing about include open floor space in front of the ATM. This open floor space is the responsibility of the merchant regardless of the arrangement. Placements, Advantage, Partnerships and Merchant agreements are all covered by merchant responsibility for wheelchair access. These requirements can be found on our websites (www.cashdepotplus.com and www.cashdepotatm.com) and must be adhered to.

Also, keep in mind that if you have an ATM with us, and we get sued because compliance is not met, you the merchant have a responsibility and contractual agreement to indemnify Cash Depot in the litigation. We understand we have the same responsibility to you in the case of our placements and rental units, but we want to make it clear that special requirements are very important with the new approaches from left to right, direct in, and the floor condition requirements. Please make sure your ATMs are not positioned in a corner that doesn't meet access requirements. If you have any questions or concerns about ADA compliance, please call us at (800) 776-8834.